

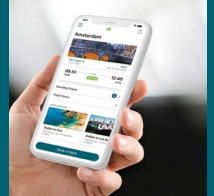
## Keeping you healthy and safe on your next trip

Take a look at our new safety measures here.



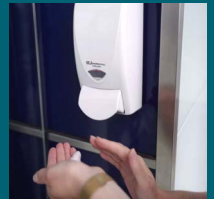
### Before your flight

- ✓ Check in online to get your boarding pass
- ✓ Don't forget to bring your mandatory face mask
- ✓ Make sure you're well enough to travel



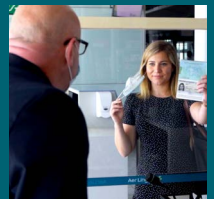
### When you arrive at the airport

- ✓ Wear your face mask at all times
- ✓ Practice respiratory and hand hygiene etiquette
- ✓ Use self-service kiosks to check in luggage
- ✓ Be mindful of social distancing at all times



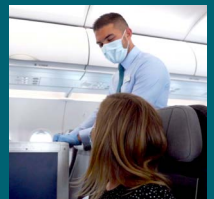
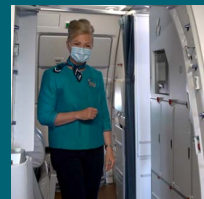
### At the boarding gate

- ✓ You'll scan your own boarding card
- ✓ Show your passport or ID to our staff member
- ✓ Priority boarding is no longer available
- ✓ Boarding will be in small groups by seat row number



### On board your flight

- ✓ Our in-flight food and drink services have been suspended on our short-haul flights
- ✓ Reduced in-flight service on transatlantic flights
- ✓ Contactless payments for in-flight shopping



## Enhanced cleaning of our planes

- ✓ Hospital-grade disinfectant is sprayed on all hard surfaces
- ✓ Daily deep-cleaning tray tables, arm rests and window by hand

## State-of-the-art air filtration

- ✓ All of our Airbus aircraft are fitted with state-of-the-art air filtration technology to hospital standards
- ✓ 99.97% of particles are removed by this technology and cabin air is replaced every three minutes

